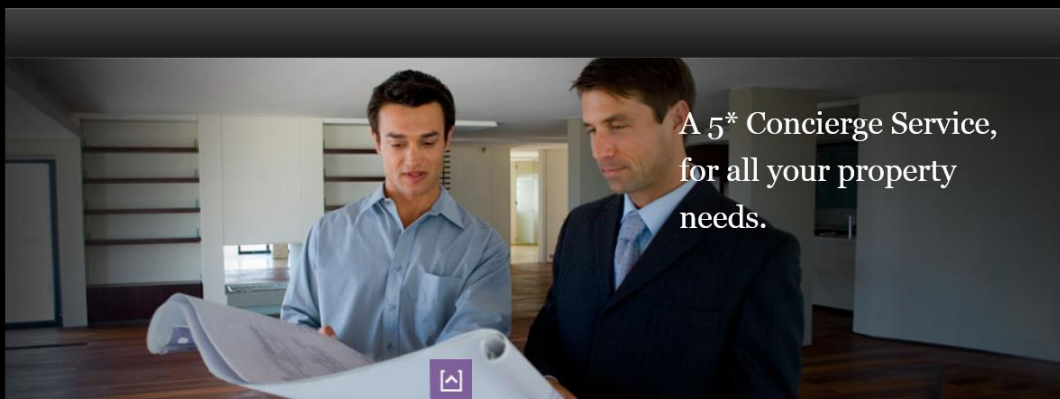


Winsper

Property Specialists

Sales | Lettings | Design | Build

Privacy Policy



A 5* Concierge Service,
for all your property
needs.

As At
01 January 2017



Property Specialists

Sales | Lettings | Design | Build

☎ 0845 463 5626

📠 01344 206 200

✉ enquiries@winspergroup.com

www.winspergroup.com

PRIVACY POLICY

The Winsper Group LTD in conjunction with and through www.winspergroup.co.uk and www.winspergroup.com ("the websites") is committed to maintaining customer / client privacy and maintaining the security of any personal data which we receive from you. We take your privacy seriously and this policy explains how we store and use your information supplied through the websites or given to The Winsper Group LTD. Please read this Privacy policy carefully, as your continued use of the websites constitutes an agreement between The Winsper Group LTD and yourself in regards to the information collected about you via the websites and or Winsper Property Specialists.

The Winsper Group LTD are committed to responsible data management and is registered under the Data Protection Act 1998 [Number-ZA036838].

1. General

- For you to utilise our services via the websites, The Winsper Group LTD will collect specific information from you. The information we require is dependent on you as either a customer or client (Vendor, Tenant or Landlord).
- We only collect the necessary information required for us to facilitate The Winsper Group LTD service.
- Security is key to our Privacy policy. Therefore only correctly trained Winsper Group staff will be granted full access to the information we hold about you.
- The Winsper Group LTD monitor the usage of the websites and site traffic in all guises. We do not share this information with third parties or sell this information on. You personally cannot be identified by any information collected in this format
- We will not pass your email address to anyone, without your express permission.
- The information held on the database is not available for sale or to any third party.

2. Cookies

- Cookies are utilised by The Winsper Group LTD when you visit the websites in order for us to establish the location of you prior to your arrival at the websites. This information is required to associate you with our affiliated websites.
- Web pages accessed by you on the websites are recorded in a log file. This file is then analysed by The Winsper Group LTD at any given time to establish the websites usage in terms of visitors we serve, page requests and timelines. This information is not shared with third parties and remains within The Winsper Group LTD.
- You cannot be identified by our log files.

3. Access.

- You can request access to all the information we hold in regards to you, at any given time, by emailing your request to our customer services department at customerservices@winspergroup.com. The Winsper Group LTD reserve the right to charge an administration cost for this service.
- You can request to update / renew all the information we hold about you at any time, by emailing your required change to customerservices@winspergroup.com. The Winsper Group LTD reserve the right to charge an administration cost for this service.



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PRIVACY POLICY

- You can request to withdraw / remove all information we hold in regards you, at any given time, by emailing customerservices@winspergroup.com. The Winsper Group LTD reserve the right to charge an administration cost for this service.
- The Winsper Group LTD do not allow third party access to the personal information we hold about you, unless your prior consent has been given.
- Disclosure. If The Winsper Group LTD is legally required to release information about you to a law enforcement agency, through a legal obligation or court order, it will do so.

4. Changes / Alterations.

- The Winsper Group LTD reserve the right to update, alter or change this privacy policy. The most current policy will be displayed on the websites and it is incumbent on you the user to frequent this page in conjunction with our Terms & Conditions.
- Your continued use of the websites after any changes, updates or alterations is your continued agreement in the acceptance of this Privacy Policy and our Terms & Conditions, known as our terms.

If you have any questions queries or comments about the use of the websites or our privacy policy and how your personal information is used, processed and stored then please feel free to contact us via the websites or Write in person to [The Winsper Group LTD](#), Central Chambers, 48B High Street, Sunninghill, Berkshire, SL5 9NF.

E-mail: customerservices@winspergroup.com